



Hiring Manager: Latif Yusufi

Hiring Location: Sacramento

Job Posting Title: Bank Teller I, Golden Pacific Bank, Sacramento Branch

Company: Golden Pacific

Cost Center: Golden Pacific (GP)

Who we are

SoFi is a digital personal finance company whose mission is to help its members achieve financial independence to realize their ambitions, whether that be to buy a house one day, start a family on their own terms or be debt free. We aim to be at the center of our members' financial lives, and to help every member Get Their Money Right®. By joining SoFi, you'll become part of a forward-thinking company that is transforming financial services by embracing technology to build innovative loan products, investment tools, and more. One of the fastest growing fintech companies, we've grown from 250 employees in 2015 to over 1,500 employees today, with over 1 million members. With offices across the US, we offer the excitement of a rapidly growing startup with the stability of a seasoned management team and some of the best talent around. As an employer, we strive to hire employees who are committed to both our company's mission and our desire to build the best culture in the world. If you are driven, passionate about what you do, and excited about the SoFi mission, we would love to hear from you.

The role

Golden Pacific Bank (GPB), a division of Sofi Bank, NA is committed to providing financial services that build and support our customers. We look at each account opened or service offered as an opportunity to build a relationship and pathway toward our customers' financial success. We are currently seeking a Bank Teller I to provide our customers with an exceptional, high quality, courteous experience. The person in this position will process monetary transactions efficiently and accurately within assigned limits, maintain accurate records and balance each day's transactions in accordance with established bank policies, procedures and regulatory requirements.

Additionally, there is an opportunity to create a connection and develop rapport with customers to provide outstanding personalized service in order to understand their most important financial needs allowing the Teller II to identify, uncover, promote and actively cross-sell Golden Pacific and SoFi Bank's products and services while supporting the SoFi Bank's strategic plan as well as individual branch goals.

What you'll do:

- Provide a great customer experience by engaging customers in conversation and educating customers on various products and services available to them while providing a positive and professional image along with maintaining confidentiality of client and bank-sensitive information.
- Assist in the achievement of strategic and individual branch goals.
- Maintain a thorough understanding of state and federal laws and regulations related to banking compliance including bank secrecy and anti money laundering laws appropriate to the position.
- Identify and report fraudulent activity to management to prevent potential loss to the bank.
- Learn and master the wire process to ensure customer info is accurate
- Balance the drawers and vaults within the branch
- Working hours are from 8:15AM- 4:15PM, Monday through Friday

What you'll need:

- Minimum 2+ years of experience in banking or retail customer service, cash handling a plus.
- High School Diploma or GED
- Ability to lift weights up to 15 pounds
- Critical thinking skills and the ability to think quickly on your feet
- Basic clerical skills and demonstrated use of computer systems.
- Strong written, mathematical and verbal communication skills.

SoFi provides equal employment opportunities (EEO) to all employees and applicants for employment without regard to race, color, religion (including religious dress and grooming practices), sex (including pregnancy, childbirth and related medical conditions, breastfeeding, and conditions related to breastfeeding), gender, gender identity, gender expression, national origin, ancestry, age (40 or over), physical or medical disability, medical condition, marital status, registered domestic partner status, sexual orientation, genetic information, military and/or veteran status, or any other basis prohibited by applicable state or federal law.



- Demonstrated ability in providing a great customer experience by engaging customers in conversation and educating customers on various products and services available to them while providing a positive and professional image along with maintaining confidentiality of client and bank-sensitive information.
- Ability to frequently move about the branch to accomplish tasks
- Ability to travel and current California driver's license (car, willing to travel)

Nice to have:

- Bilingual English and Spanish communication skills are a plus.
- College degree or equivalent is a plus!

To apply, click this link: https://www.sofi.com/careers/job/?gh_jid=5201965003

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